dizicx

TRADE WITH TECHNOLOGY

DIZICX LIMITED

CUSTOMER SERVICE AGREEMENT

VERSION: 2.0

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1. General Provision

This customer service agreement (hereinafter called the "Agreement") is made by the Dizicx Limited, (hereinafter called the "Company"), whose registered office is located at: First floor, 1st St. Vincent Bank Ltd building, James street Kingstown, St. Vincent and the Grenadines and company registration number is 26026 BC 2020, and an individual or a legal entity (except for stateless persons; individuals under 18 years of age) (hereinafter called the "customer"). The Parties concur that services offered and this Agreement are settled at the place, where the Company is registered.

The Company furnishes the customer with the following services but not limited to:

- Registration and opening of trading account
- Payments and withdrawals
- Order execution
- Information & consulting services
- Grievance settlement
- Claim settlement

This agreement sets up shared responsibilities of the parties, which emerge throughout conversion arbitrage transactions with contracts for financial instruments in consistence with the customer service agreement.

The company, at its sole tact, may furnish the customer with trading proposals or other data, yet bears no obligation regarding the effect and benefit that these references and guidance may cause. Moreover, the customer has no right to ask for these proposals or any other related information which may influence the trading nature of the customer.

All the procedure on and with the customer's account are acted in full consistence with this agreement except if expressed something else.

Terms and interpretations used in this agreement has been mentioned din the 6th section of this agreement.

1.1 Risk disclosure

Prior to registering or opening account with Dizicx, customer ought to carefully think about your speculation goals, level of involvement and risk craving. In particular, don't put away fund you can't stand to lose.

There are chances related with using an Internet-based trading framework including, however not restricted to, the breakdown of equipment, programming, and Internet

service. Dizicx isn't liable for any loss or disappointments or defers when trading through the Internet.

While making transactions as far as marginal trading is considered, a generally minor deviation of the rate can bring either significant benefit or misfortunes. At the point when the market moves against the customer, they can lose all the saved fund/assets. The customer shall be fully liable for the distribution of their monetary assets, trading strategy and all leverage related risks.

Any assessments, news, research, examinations, price, or other data contained on this site are given as broad market editorial, and don't comprise venture counsel. Dizicx isn't obligated for any misfortune or harm, including without restriction, any loss, which may emerge straightforwardly or in a roundabout way from utilization of or dependence on such data. Dizicx has taken sensible measures to guarantee the exactness of the data on the site. The content on this site is liable to change whenever without notice.

1.2 Server log file

The server log file is the most dependable wellspring of data if there should be an occurrence of any grievance. The server log file has supreme priority over different contentions including the customer terminal log file as the customer terminal log file doesn't enrol each phase of the execution of the customer's Instructions and requests.

In the event that the server log file has not recorded the important data to which the customer alludes, the contention dependent on this reference may not be considered.

1.3 Communication

Dizicx will utilize contact subtleties given by the customer while opening the trading account and this may include email, telephone, internal mail, sms, social media and so on. Moreover, the customer consents to acknowledge any notification or messages from the company at any given point of time.

The customer acknowledges the dangers related with unapproved admittance to the data they sent (by electronic mail or any other communication method) on the off chance that it was sent non encrypted.

The customer also acknowledges the dangers of monetary misfortunes acquired in the aftereffect of deferral or non-receipt by customer a message from the company.

customer bears sole obligation regarding the security of private data got from the company and acknowledges the dangers of monetary misfortunes caused in the consequence of unapproved access of the outsiders to the trading account.

1.4 Force majeure

The company holds no duty regarding any action of the outsiders, which may impact the participation between the company and the customer.

The customer acknowledges the risk of monetary loss acquired in a consequence of force majeure conditions: act of god, terrorist act, war, riot, hostility, strike, trading interruption at financial business sectors, a sharp reduction of liquidity brought about by financial market shakiness, money intercessions, enactment changes, changes of other conditions, and so on.

On the off chance that the company decides that a force majeure event the company may without earlier written notice and whenever make any of the accompanying strides:

- Increase/change in the margin and/or any other related parameter.

- Close down any or all open positions at the reasonable price that the company may think of.

- Suspend or freeze or adjust the utilization of any or all terms of this agreement to the degree that the force majeure event makes it outlandish or unreasonable for the company to consent to them; or take any action as the company think will be appropriate with concern to the company and its customers.

1.5 Precautions

The customer consents to keep access data safe from any third party. customer also consents to advise the company quickly in the event that he knows or suspects that his access data have or may have been unveiled to any unapproved individual. When utilizing the trading platform, the customer won't, regardless of whether by act or oversight, do whatever will or may disregard the uprightness of the platform or cause it to glitch.

The customer won't continue and try not to continue in any activity that could likely permit the unpredictable or unapproved access or utilization of the trading platform. The customer acknowledges and comprehends that the company reserves the right, at its sole tact, to stop or restrict customer's admittance to the trading platform on the off chance that it speculates that he permitted such use.

The customer is allowed to store, show, break down, adjust, reformat and print the data made accessible through the trading platform. The customer isn't allowed to distribute, send, or in any case duplicate that data, in entire or to some degree, in any organization to any outsider without the company's assent. The customer may not adjust or eliminate any copyright, brand name or whatever other notification that are given on the trading platform.

The customer consents to co-work with any examination the company may lead into any abuse or associated abuse with his access data.

The customer acknowledges that he will be obligated for all orders given through and being signed in under his access data and any such orders got by the company will be considered as received from the customer.

The customer recognizes that the company bears no duty regarding any unapproved third people acquiring admittance to data, including logins, passwords, electronic money accounts access, messages, electronic addresses, electronic correspondence and individual information, when the above are sent, utilizing the web or other organization correspondence offices, post, phone, during oral or composed discussion or some other methods.

The customer should refrain himself from similar looking names (company name, server name and so on). If customer feels any glitch, he/she should contact the company immediately. Such notification should include all possible details of this issue and persons involved. Otherwise, the customer may end up in a financial loss.

The customer should ensure in all circumstances that the funds used for trading in Dizicx are legitimate and source of the same is not dubious in any manner and should not relate with money laundering, any criminal activity, fraud or any other illicit sources. If company suspects or customer failing to this, company on an immediate basis will report this the concerned authority. In no way the company or its accomplices as well as auxiliaries will bear any duty regarding any cases or grumblings if such case emerges.

1.6 Others

On the off chance that any enlistment data of the customer including but not limited to first name, last name, citizenship, address, telephone and phone has been changed after account opening, the customer is obliged to inform the company with a solicitation to change the data.

The customer recognizes that the company has an option to give their personal details to the law-authorization specialists, where there is an official solicitation under the system of counteracting money laundering.

It's the customer's responsibility to refrain himself from any profit making strategy which involves hardware vulnerability factors.

The customer has the option to end this agreement on the off chance that they inform the company in writing regarding their ability to do as such and vice-versa. Retraction of this agreement doesn't deliver the company and the customer from duty to release commitments, which were acquired before warning by one of the parties about this agreement dropping.

The official language of company, its website and all documents are english only.

2. Trading Services

The company will receive and process orders or execute trading orders for the customers using the provided trading platform i.e. Metatrader 5 (Windows, Mac, Android, IOS)

The company will process orders of the customers on an execution basis only. The company is entitled to execute transactions that might be not reasonable for the customer. The company is under no commitment, except if in any case concurred, to screen or inform the customer on the status with respect to any transaction; to make margin calls; or to close out any customer's open positions.

Company is not obliged to provide advice or recommendation in any specific transaction or order.

In case company found any dubious activity, fraud or illegal transaction of a customer, company at any point of time may reject customer's account, transaction and related service and return his/her initial deposit.

Market news, recommendation, insights are no way to be considered as a direct or indirect trading recommendation. These recommendations may be changed or modified without prior notice to the customer.

Company shall not be liable for the consequences that may arise from the trading decision made by the customer.

The company is by no means a tax authority. The Parties conform to their tax and additionally some other commitments autonomously and all alone.

By accepting this customer service agreement, the customer confirms that he/she has read all the terms and agrees to the same.

3. **Order execution**

Order execution would happen within the timeframe of the trading session. Trading session have their specific schedule that is mentioned on the website www.dizicx.com

The customer with his terminal only can broadcast the following:

- Open positions
- Close positions
- Place pending order
- Modify/delete pending order
- Take profit/stop loss

Spread and time of processing of the order would not be fixed and depends on the market conditions and company has the right to increase the spreads in case the market becomes irregular or trading conditions have changed or force majeure.

To buy, transactions should be made at ask price and to sell, transactions should be made at bid price. Long positions should be opened at ask price and closed at the bid price. Short positions should be opened at the bid price and closed at the ask price.

customer is obliged to deposit funds for margin to open a position in his/her terminal. The margin would depend on the leverage given to the customer.

On the off chance that there are any hedged positions on the customer's trading account, the customer ought to have an adequate hedged margin, the size of which is decided in the customer terminal.

On the off change that there is a weekend or holiday, the spread may change upto 2 (two) times depends on market volume. customers are advised to keep enough margin to keep the positions open. However, there will be no change in the leverage provided to the customers. The original spread will be resumed post weekend or holiday.

On the off chance that the open positions are being transferred to the next day, swap charges would be applied. Based on long/buy or short/sell positions, swap charges can be either positive or negative. Swap charges would be mentioned on company's website.

For swap free accounts, there would no charges applied. However, for transferring the position to next day, specific commission would be applied. This is mentioned in company's website.

On the off chance that the customer uses a Swap free account to use arbitrage strategy, company has the right to change the account from swap free to normal and may change the swap charges for the entire period.

On the off chance that there is a compelling reduction in liquidity, company has the privilege not to allow trading on some instruments or few instruments or allow only to close the open positions.

By providing wherever reasonable, a notice to the customer; Company has the right to apply certain leverage restrictions on some trading instruments. This is subjective and may differ case to case basis.

Using arbitrage strategy is strictly prohibited. Arbitrage occurs when a customer makes a profit from simultaneously buying and selling orders in two different markets. On the off chance that the company sensibly speculates that the customer uses arbitrage strategy, the company has the right to cancel all the order and or cancel profit associated and or close all trading accounts of the customer.

3.1 Customer orders

Based on ECN model, company would provide market execution on all the trading instruments. All the customer's positions would be offset to interbank liquidity providers. However, in some cases customer's positions may fail to offset.

Slippage is a natural property of market execution and this may happen during opening and closing of an order. The customer concurs that such conceivable infrequent slippage is a characteristic result and highlight of market execution and the company isn't answerable for it in any capacity.

The company would be in no obligation neither regarding the outcomes of any conceivable open/close price deviation nor any price difference, as it's a matter of the available liquidity.

A sent order can be cancelled by the customer provided the order is accepted. However, the cancellation can't be ensured because of the specifics of the customer terminal.

The customer's solicitation to open/modify or close an order can be declined if:

During opening of the market, the order was sent before the first quote is received by the trading platform, there is no enough margin available, exceptional market situations and/or customer is using an auto trading software where there are more than 30 requests per minute.

On the off chance that the order was opened or closed by an off market quote, it can be cancelled.

3.2 Order execution

On the off chance that the current ask quote has become equal or higher than the order level, the buy stop order will be queued for execution.

On the off chance that the current bid quote has become lower than the order level, the sell stop order will be queued for execution.

On the off chance that the current ask quote has become equal or lower than the order level, the buy limit order will be queued for execution.

On the off chance that the current bid quote has become equal or higher than the order level, the sell limit order will be queued for execution.

On the off chance that the current bid quote has become equal or higher than the order level, the take profit order associated with an open long position will be queued for execution.

On the off chance that the current bid quote has become equal or lower than the order level, the stop loss order associated with an open long position will be queued for execution.

On the off chance that the current ask quote has become equal or lower than the order level, the take profit order associated with an open short position will be queued for execution.

On the off chance that the current ask quote has become equal or higher than the order level, the stop loss order associated with an open long position will be queued for execution.

On the off chance that there is not enough Free Margin for opening a position, the execution of Buy Stop, Sell Stop, Buy Limit and Sell Limit order will be cancelled/deleted with comment "No Margin" or "No Money"

The price set in the order is not guaranteed and may differ from the execution price. The orders will be executed either at the specific value the customer set or a more positive value toward the customer's trade.

3.3 Pending orders and execution

Customer has the privilege to place following orders:

Sell Stop: Refers to an order to open a short position at the market price, when the future bid price arrives at the predefined value. This sort of order is set lower than the current bid price.

Buy Stop: Refers to an order to open a long position at the market price, when the future ask price arrives at the predefined value. This sort of order is set higher than the current ask price.

Buy Limit: Refers to an order to open a long position at a price, which is not worse than the price indicated in the order. This sort of order is set lower than the current ask price.

Sell Limit: Refers to an order to open a short position at a price, which is not worse than the price indicated in the order. This sort of order is set higher than the current bid price.

Stop Loss: Refers to an order to close a position at the market price, when the future price reaches the predefined value. This order is expected to limit losses on the off chance that the price of a financial instrument starts moving towards loss. Such an order is always associated with an open position or a pending order.

Take Profit: Refers to an order to close a position at the price not worse than the predefined value. This type of order is expected for taking profit when the financial instrument price hits the expected level. When the order is executed, the position is closed. It is always associated with an open position or a pending order.

The customer has the privilege attach Stop Loss and/or Take Profit orders to Buy Stop, Sell Stop, Buy Limit, and Sell Limit orders. After a pending order triggering, its Stop Loss and Take Profit orders will be automatically attached to an open position.

Stop Loss and Take Profit shall be executed only for an open position and shall not be executed for any pending orders.

3.4 Modification of Pending Orders

To alter Buy Stop, Sell Stop, Buy Limit, and Sell Limit orders; the customer ought to indicate the price level, Take Profit and Stop Loss values.

To alter Take Profit and/or Stop Loss attached to an open position, customer ought to indicate Take Profit value and/or Stop Loss value.

On the off chance that a pending order has been acknowledged for execution, it cannot be modified or deleted.

To delete Take Profit and Stop Loss, it is important to indicate the zero price value for these orders.

A solicitation to modify or to delete an order is thought to be executed and an order is assumed to be modified or deleted after an appropriate record has been made in the server's log-file.

3.5 Mandatory position close

On the off chance that margin level on the customer's trading account becomes equal or lower than the stop out value, the company has the right to close all open positions on the customer's trading account compulsory at the current market price without any preliminary notification and the customer's consent. Stop out values for all account types are specified in a comparison table of account types on the company's website.

Obligatory close of positions takes place in the automatic mode and is trailed by an appropriate record in server's log-file.

When stop out takes place in MetaTrader5 platform, the most loss making position will be closed.

3.6 Margin requirement

At the time of opening a position the customer will pay initial margin and/or hedged margin.

The customer will give and keep up the initial margin and/or hedged margin as and when required and in consistence with the agreement. It is the customer's sole duty to understand how margin is determined.

On the off chance that no force majeure occasion has happened, the company is qualified to change margin prerequisites, providing for the customer 5 (five) business

days composed notification preceding these modifications. However, on the off chance that force majeure occasion has happened, company is qualified for change margin prerequisites without any notification to the customer.

The company is qualified to close the customer's open positions without the assent of the customer or any prior written notice if the equity is less than certain amount depending on the account type as stipulated on company website.

It is the customer's duty to advise the company when the customer accepts that the customer will be not able to meet a margin payment when due.

The company isn't obliged to make margin calls for the customer. The company isn't subject to the customer for any disappointment by the company to contact, or endeavour to contact the customer.

4. Customers fund and asset management

4.1 Deposit and withdrawal

The customer has the option to fund their trading account and withdraw funds by using the available payment methods in the system.

The real payment of services is only to be considered when funds are credited to the company's account.

customer's deposit may be cancelled or the company may pull out the earlier deposits if in case third party funded the account. For this situation, the deposited funds will be moved back to a similar payment method from which they were deposited. In the event that this happens, the customer is accused of all expenses for funds transfer. The company doesn't redress for any losses that happen because of the mandatory closing of the positions for the customer. Losses, booked by the customer until his funds are written off the account, are deducted from the refundable amount. Profit, booked by the customer until his funds are written off the account, is not refundable. Anonymous credit cards are not permitted to be utilized.

In the event that there are any delays in depositing the account, the company holds no duty regarding the consequence of trading operations in the customer's account. The customer is exclusively answerable for any monetary loss risks coming from potential delays in funding trading account.

On the occasion the trading account is credited in any currency other than the one in which the trading account is kept up, such funds are to be credited to the trading account based on an internal exchange rate adopted by the company.

In case of withdrawal request of customer, the company will use its internal exchange rate to process the withdrawal request.

If the customer deposited funds require a manual deposit confirmation like direct bank transfer and similar way, customer needs to submit a request within 2 (two) business days. Once the request is received, company will verify the payment within 1(one) working day post request is submitted.

customer has right to withdraw funds. However, to withdraw funds from the trading account, a customer needs to verify their KYC in customer panel. While withdrawing funds from the trading account, customer will be charged with the cost (If any) to transfer funds.

On the off chance that there is no adequate trading volume on the trading account, withdrawals will be made exclusively to those payment systems, which are utilized to fund this trading account. The trading volume amount, which is characterized as adequate, will be decided by the company's at its sole prudence.

The customer will be subject for the legitimacy of information indicated in the withdrawal application.

The company has the privilege to reject the customer's solicitation for withdrawal if the customer utilizes a similar payment system for withdrawal and depositing, yet with different bank details.

The company holds obligation to transfer the customer's funds to the payment system indicated in the withdrawal application within 2(two) working days after endorsement of the withdrawal application in customer panel.

In case the account doesn't grasp a sufficient trading volume or if the account is used to convert funds from one payment system to another system, the company has the authority to deduct paid amount from the account of the customer.

Company has the option to delay the date of withdrawal if there is any issue in the payment system until the same would be resumed to normal.

The company has the privilege to charge the customer of an extra commission if the customer uses distinctive payment method to deposit and withdrawal funds. The

measure of the commission charged to the customer is determined dependent on costs paid by the company while fulfilling the customer's withdrawal demand.

The customer has to verify their customer's panel in case they are depositing fund via bank transfer or wire transfer.

Every time the customer deposits funds in the trading area, the commission levied by the payment system will be remunerates by the company.

Any withdrawal request that has the payment details of a third party, company claims all authority to deny such requests.

4.2 Commission and charges

The customer is bounded to pay all the commission, charges and other associated cost that are mentioned in the agreement. The company would display all the commission structure, charges and other associated cost on the website www.dizicx.com

The company has the privilege to change the commissions, charges and other associated cost, time to time without any prior notice. The details of the same will be uploaded in the website www.dizicx.com

It is the customer's duty to pay all the expenses that may occur related to this agreement and other documentation. This may include but not limited to any stamp charges, duty, fee and so on.

The customer will be exclusively liable for all filings, tax, expense forms and reports on any transaction which should be made to any significant and related authority, and for payment of all taxes, emerging out of or regarding any transaction.

The company isn't bounded to uncover any reports with respect to profits, commissions, charges and other related costs by company from customer's trading, except if expressed in any case by the agreement.

A weekend fee would be charged by the company for keeping the positions open from friday to monday on trading accounts.

A three day fee would be charged by the company for keeping the positions open more than 3(three) nights on trading accounts.

Each day would start at 00.00 server time.

By opening an account, the customer unequivocally acknowledges all expenses relevant to his/her account according to trading conditions.

4.3 Grievance

On the off chance that any contention circumstance emerges when the customer sensibly accepts that the company because of any activity or inability to act breaks at least one terms of the agreement, the customer has the privilege to file a grievance. Grievance can be filed by sending an email in english language to support@dizicx.com with following details:

- First and last name of the customer and legal name in case of corporate customers.
- customer's account number (Trading account number)
- Date and time of the grievance.
- Subject of the grievance.
- Complete details of the grievance with all the supportive documents.

The customers should refrain him/herself from any profanity language, emotional evaluation of the contention circumstance, uncontrolled vocabulary and so on.

The company has the option to dismiss the grievance on the off chance that any of the previously mentioned arrangements are breached.

Grievance redressal time is set to 7(seven) days. However, in some cases it may take longer.

The customer has the option to file a grievance concerning a live trading account only. Grievance concerning demo trading accounts won't be considered or accepted.

The decision upon a grievance will be issued based on the information received from the server's log-file.

4.4 Rejection of grievance

A Grievance will not be processed in the following conditions:

- Provided that poor connection or its absence that took place at the customer's or server's side makes a reason for grievance raise. In case there is no record in the server's logfile about the customer's attempt to place an order, it is considered that the customer did not place the order.
- Provided that the lost profit makes a reason for claim raise.
- Provided that the compensation for moral harm makes a reason for claim raise.
- Provided that the profit or loss on positions compulsory closed upon application made to the company by the payment system of law-enforcement authorities makes a reason for claim raise.

- Provided that the profit or loss on positions compulsory closed upon application sent to the company by the customer about unauthorized access to his trading account makes a reason for claim raise.

In the event that the customer had been informed ahead of time by the trading platform internal mail or some alternate method of routine development on the server, grievance made as to any unexecuted requests which are given during such a development period, are not acknowledged. The fact that the customer has not received a notice shall not be a reason to file a grievance.

Grievances regarding order execution time are not accepted.

5. Indemnification

The company may resolve all grievances only by:

- Crediting/debiting the customer's trading account.
- Reopening wrongly close positions.
- Deleting incorrectly opened positions or placed requests.

The company has the option to pick the strategy for grievances redressal at its sole prudence.

Grievances not mentioned in the agreement will be settled as per the normal market practice and at the sole discretion of the Company.

The company will not be liable to the customer if in any way or form the customer has received less profit than had sought after or has acquired a loss because of uncompleted activity which the customer had proposed to finish. All things considered, the company will by no means remunerate any lost profit.

The company will not be liable to the customer in regard of any incidental, substantial or non-monetary harm.

6. Terms and interpretation

Access Data: Refers to all the data containing logins and passwords for the customer's trading account(s), customer panel, or other related data.

Ask: Refers to the price that the customer pays when buying.

Balance: Refers to total financial result of all complete transactions and operations of depositing/withdrawing assets in a trading account.

Bar/Candlestick: Refers to a component of the chart, which incorporates opening and closing prices, as well as maximum and minimum prices per discrete period chosen by the customer. In MetaTrader5 trading terminals, bars and candlesticks are displayed at the level of the Bid price

Base Currency: Refers to the first currency in the currency pair.

Bid: Refers to the price the customer pays when selling.

Business Day: Refers to any day among monday and friday, comprehensive, aside from any official or non-official occasions reported by the company.

Chart: Refers to the tool for illustrating the price movement in graphics per discrete period of time with the help of bars/candlesticks or lines. In MetaTrader5 trading terminals, prices are displayed at the level of the bid price.

Company: Refers to Dizicx Limited which is an international business company registered in Saint Vincent and the Grenadines with registration number 26026 BC 2020.

Contract specification: Refers to transaction terms including but not limited to a contract size, a spread, an initial margin, limit & stop level for each instrument.

Customer: Refers to an individual or legal entity that is responsible for trading operations with financial instruments on servers of the company.

Currency Pair: Refers to two currencies with exchange rates coupled for trading.

Customer's terminal: Refers to software facility used by the customer to direct orders with a facility of market analysis and research, perform/open/close/ modify/delete orders, receive notifications from the company.

Demo trading account: Refers to the customer's trading account, which have no cash equivalent value.

Dispute: Refers to any argument between the customer and the company, where the customer believes that the company as a result of any activity or inability to act penetrated at least one terms of agreement or vice-versa.

Energy: Refers to spot West texas Intermediate crude oil or spot Brent Crude Oil.

Equity: Refers to current value of assets, which can be determined using the formula: Equity = Balance + Floating Profit - Floating Loss.

Floating Loss/profit: Refers to unrealized loss/profit at open positions under the current rate values.

Free Margin: Refers to free equity in a transaction account, which can be used to open a new position. Free Margin = equity – required margin.

Introducer broker (IB): Refers to the customer whose application for the IB status submitted to the company was approved.

Initial Margin: Refers to the required margin to open a position.

Instruction: Refers to an instruction from the customer to place/modify/delete an order or to open/close a position.

Instruments: Refers to currency pairs, CFDs, and metals available for conducting trading transactions in compliance with specification of contracts presented on the company's website.

Hedged margin: Refers to an assurance requested by the customer for opening and maintaining locked positions.

Leverage: Refers to ratio of the margin amount and the amount of a transaction. Leverage of 1:500 means that in order to make a transaction, customer should have the amount that is 500 times less than the amount of the transaction.

Limit & Stop Levels: Refers to a minimal gap in points between the level of the placed pending order and the current price.

Locked positions: Refers to long and short positions of the same size that are open in the same instrument with the same trading account.

Long position: Refers to a position opened by the customer fully expecting the instrument price increase.

Lot: Refers to a unit to measure the amount of the deal.

Lot size: Refers to the number of units of Base Currency defined in the Contract Specifications.

Margin: Refers to the amount required to support open positions

Margin level: Refers to the ratio of the Equity and the Margin presented in percent.

Margin Level = (Equity/Margin) * 100%

Margin trading: Refers to doing transactions using the leverage.

Market execution: Refers to a mode that expects that customer's order will be executed using not the price that is there on the screen, but rather the price, which exists on the market at the moment of order execution. The price can go either on a better side or it may also go on worse side.

Customer's panel: Refers to a personal area on company's website that comes after login which helps customer manage their trading account.

Open position: Refers to a long/short position which isn't yet closed.

Order: Refers to an instruction from the customer to the company to open or close a position when the price matches.

Order level: Refers to the price mentioned in the Order.

Pending order: Refers to an order to open or close a position later on at the predefined value.

Precious metal: Refers to spot gold or spot silver.

Price gap: Refers to the price range, within which there were no quotations.

Promotional benefit: Refers to any permanent promotional programs, one-time promotional programs, individual agreements, affiliate agreements and so on that were provided by the company to the customer in the form of compensations, deposits, commissions, rebates, special conditions.

Quotation: Refers to the information of instrument price figured in the ask or bid price.

Quote Currency: Refers to the second currency in the Currency Pair which can be purchased or sold by the customer for the Base currency.

Rate: Refers to the value of the base currency in the terms of the quote currency.

Real trading account: Refers to the customer's trading account, which have cash equivalent value.

Required Margin: Refers to the margin required by the company to keep up the open positions.

Server: Refers to the software and hardware arrangement made by the company to process customers transaction.

Server log-file: Refers to the file created in a server that holds the record of all the incoming transaction of customer's incoming orders.

Short position: Refers to a position opened by the customer in anticipation of the instrument price decrease.

Spread: Refers to a difference between the ask and the bid quotations.

Stop out: Refers to an order to mandatory position close processed by server.

Swap: Refers to the amount for transferring an open position to the next day. It can be positive and negative and may be different for each platform.

Trading account: Refers to customer's account opened at the Company's server so that customer can perform orders, transaction, deposits, withdrawals and so on.

Trading account currency: Refers to the base currency to deposit/withdraw funds and to determine all the profit or loss in a trading account.

Trading transaction: Refers to a transaction to buy/sell a financial instrument.

Trading volume: Refers to the total number of transactions performed on the customer's trading account.

Website: Refers to the Dizicx's official website at www.dizicx.com

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